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HL-12380dw wireless setup

1. Gather these settings for your wireless network: SSID (Network Name) The name of your Wireless Network or Access Point. Network Key The Security Key, Encryption Key, WEP Key, Passphrase or password to connect to your network. If you're not sure about any of these settings, we may be able to help you find them. [Click here for assistance.](#)
- [Click here for video instructions.](#) 2. Have you previously set up your Brother machine with a wireless network connection? - Yes: Reset your machine's network card. [Click here for instructions.](#) - No: Go to step 3. 3. Start the wireless Setup Wizard. a. Press on the Touchscreen. If you do not see this icon, then the machine's wireless card needs to be reset. [Click here for instructions.](#) You may also access the Setup Wizard from the settings menu by pressing: (Settings) → Network → WLAN. b. Press Setup Wizard. 4. If Switch Network interface to wireless? is displayed, press Yes. Your machine will search for and display a list of available networks. If your network is set to hide the network name, then it will not appear in the list. [Click below for instructions on how to manually add your network name.](#) Add your network name a. In addition to the settings from step 1, you'll also need to know the following information about your network: *The Brother machine only supports WPA2-PSK with AES. If you're using WPA2-PSK with TKIP you will receive a connection error. If you're not sure about any of these settings, we may be able to help you find them. [Click here for assistance.](#) b. Press **A** or **▼** to display and then press OK. c. Enter your network name and then press OK. The network name must exactly match the settings on your router. [Click here for help with how to enter text on your machine.](#) d. Press Infrastructure. e. Press your Authentication Method: - If you chose Open System, go to step f. - If you chose Shared Key, go to step g. - If you chose WPA/WPA2-PSK, go to step i. f. Press your Encryption Type: - If you chose None, go to step 7. - If you chose WEP, go to step g. g. Press KEY1. h. Enter the WEP key and then press OK. Go to step 7. If you immediately receive a message stating "Wrong Password", then you have entered the wrong Authentication Method, Encryption Type or network key. Verify your network's security settings and try again. i. Press your Encryption Type: TKIP+AES or AES. j. Enter the WPA key and then press OK. Go to step 7. 5. Press your network name and then press OK. If your network has an Open System and does not use a network key, then the machine will now try to connect. Go to step 8. 6. When prompted, enter your network key and then press OK. [Click here for help with how to enter text on your machine.](#) 7. Press Yes to apply your settings. 8. Your machine will try to connect to your wireless network. A WLAN report will automatically print with the connection results. - If Connected is displayed on the LCD, then the connection was successful. Press OK and then go to step 9. - If Wrong NetworkKey or Wrong Password is displayed on the LCD, then the password or security settings that you entered don't match your wireless network's settings. Press OK. [Click here for helpful troubleshooting steps to help fix this.](#) - If Connection Fail is displayed on the LCD, then your machine did not successfully connect to your network. Press OK. [Click here for helpful troubleshooting steps to help fix this.](#) The Brother machine only supports WPA2-PSK with AES. If your network uses WPA2-PSK with TKIP you'll receive the "Connection Fail" error. You may also receive this error if you manually enter the wrong Authentication or Encryption method. 9. Wait about a minute and then print the Network Configuration report to verify that your Brother machine has acquired a valid IP address from your router. [Click here for instructions.](#) 10. Is the IP Address listed on the report valid for your network? An invalid IP address would be all zeroes, an APIPA address (169.254.x.x) on an Infrastructure network, or an address within an incorrect range for your network. - Yes: Your machine is now successfully connected to your network. You may now install the software or use the Brother iPrint&Scan mobile app. - No: We'll try to help you fix the wireless connection. [Click here for helpful troubleshooting steps.](#) Entering text Press: to cycle between lower case and upper case letters. Press: to cycle between letters, numbers, and special characters. Press **◀** or **▶** to move the cursor. Inserting Spaces - To enter a space, press the Space key. Making Corrections - Move the cursor to the incorrect character and press: to delete it. You may enter another character, or enter a space. Troubleshooting T1. Sometimes you can cycle the power to your router to reestablish communication. Turn off the power to your router for about 15 seconds and then turn it back on. This will temporarily disconnect any devices that are connected. If you have VOIP, any current calls will be disconnected. Once the router powers back on, wait about a minute and then print the Network Configuration report. [Click here for instructions.](#) T2. Is the IP Address listed on the report valid for your network? An invalid IP address would be all zeroes, an APIPA address (169.254.x.x) on an Infrastructure network, or an address within an incorrect range for your network. - Yes: Your machine is successfully connected to your network. You may now install the software or use the Brother iPrint&Scan mobile app. - No: Go to step T3. T3. Verify the wireless security settings for your network. They may have been entered incorrectly. If you're not sure about any of these settings, we may be able to help you find them. [Click here for assistance.](#) T4. If you're still unable to connect after verifying your wireless security settings, contact your router manufacturer for help with your network. We recommend you check these settings: - Verify the wireless security settings on the router's configuration menu match what you've been using. The information printed on the outside of the router may not be correct. - Make sure that your router is not configured to use WPA2-PSK with TKIP. Your Brother machine does not support this combination of Authentication and Encryption. However, it does support WPA2-PSK with AES. - Verify that DHCP is enabled on your router so that it will automatically assign an IP address to your Brother machine. - If you're using MAC Address filtering, make sure that it's configured to allow your Brother machine to communicate. Products Mono Laser FAX/MFC HLL2380DW MFCL2720DW MFCL2740DW How to Connect Your Brother Machine Directly to Your Mobile Device Most recent Brother Brand printer models offer Wifi Direct, which will allow you to set up a wireless network connection between your machine and a mobile device without using a wireless router or access point. This can make it easy to print, scan and copy items directly from your wireless phone, tablet or other device. Follow these steps Set up your Brother machine 1. Press the Up or Down arrow key to select the following: a. Select Network. Press OK. b. Select Wi-Fi Direct. Press OK. c. Select Group Owner. Press OK. d. Select On. Press OK. e. Select Manual. Press OK. 2. When Wi-Fi Direct On? Appears on the screen, press the Down arrow key to accept. 3. The machine will display the SSID name and Password for a few minutes. Write down the SSID name and Password as you will need it later. Set up your Android mobile device 1. Tap the Settings icon or swipe down and tap the Cog icon to access the settings menu. 2. Tap Connections and then Wi-Fi. 3. If your Wi-Fi is turned off, turn it on. 4. Find the Network Name (SSID) you wrote down earlier, and then tap it. 5. Enter the Network Name (SSID) you wrote down earlier, and then tap it. 5. Enter the Network Key (Password) you wrote down earlier, and then tap Join. 6. The wireless connection setup is complete if a check mark appears next to the Network Name (SSID) you selected. 7. Download Brother iPrint&Scan for iOS supported devices including iPhone, iPad and iPod touch for free from the App Store. 1. Gather these settings for your wireless network: SSID (Network Name) The name of your Wireless Network or Access Point. Network Key The Security Key, Encryption Key, WEP Key, Passphrase or password to connect to your network. If you're not sure about any of these settings, we may be able to help you find them. [Click here for assistance.](#) - [Click here for video instructions.](#) 2. Have you previously set up your Brother machine with a wireless network connection? - Yes: Reset your machine's network card. [Click here for instructions.](#) - No: Go to step 3. 3. Start the wireless Setup Wizard. a. Press on the Touchscreen. If you do not see this icon, then the machine's wireless card needs to be reset. [Click here for instructions.](#) You may also access the Setup Wizard from the settings menu by pressing: (Settings) → Network → WLAN. b. Press Setup Wizard. 4. If Switch Network interface to wireless? is displayed, press Yes. Your machine will search for and display a list of available networks. If your network is set to hide the network name, then it will not appear in the list. [Click below for instructions on how to manually add your network name.](#) Add your network name a. 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